August 24, 2022
ID: DL29535334

Reminder-Discontinue notice of ALL SV9500 8U Hardware

This Product Bulletin was initially published on June 22, 2020.

==***UPDATE: Due to the worldwide chip and hardware shortage, NEC is extending support for 8U hardware through December 2022.***==

The time has come to announce the impending End of Life/Support for **ALL** SV9500 8U hardware components. This includes the hardware listed in the table below and ALL SPA line and trunk cards. The 8U hardware has been available for many years; however, the raw materials to manufacture the parts are becoming harder and harder to source. *NEC will continue to sell the components until the current stock is exhausted from inventory.*

Official support will end on December 31, 2022.

What does this mean for customers that have active SWA past December 2022?

NEC remains committed to our partners and customers to support their SV9500 systems that may contain EOL/EOS hardware. We will continue to provide *software* support; however, we can not guarantee the legacy hardware will continue to operate without issue past December 2022 and with future software releases. If problems occur with the 8U hardware, NEC would recommend replacing it with 7U equivalents.

NTAC support for 8U hardware would be at a best effort.

(Example:) If an ISDN problem is reported and a SPA-PRTB is involved, the NTAC team will assist even though the SPA-PRTB is end of support. They will check the switch settings and programming. If the card is suspected to be the issue, the recommendation would be to replace it with a supported card.

==****Stay tuned for a future hardware migration promotion to assist with the replacement of 8U hardware with 7U hardware.****==

The hardware and ALL SPA line/trunk cards below will be at the end of support on December 31, 2022.

Part Number	Part Description	Notes
BE112815	SN8153 PIREE-B	8U PIR (without FANU)
BE112816	SN8156 TSWREA-B	TSW Rack
BE112817	UNIVERGE SV9500 FANU(H)	Fan Controller for Separated Type(AC Power)
BE112818	UNIVERGE SV9500 FANU(V)	Fan Controller for Separated Type(DC Power) and Integrated Type.

Part Number	Part Description	Notes
BE107119	TOP COVER(V) KIT	TOP Cover set for Vertical Configuration
BE002608	GPP1U RACK AA	"Shin-Dengen" 1U-PWR Rack
BE102496	GPR-48-1000N	Actual power unit to mount on GPP1U RACK AA. Available to install two in maximum.
BE102497	BLANK-U PANEL	Blank unit to mount on GPP1U RACK AA.
BE106320	PWR ALM CA-B	Cable for 1U PWR and 8U-PIR.
BE010082	SPH-GT09	GATEWAY CARD FOR TSW TO CPU
	SPH-GT10	Gate for CPR to ISWR
BE108711	PH-CK20	PHASE LOCK OSCILLATOR (FOR SLAVE)
BE010114	PH-PC36	INTERFACE TO LINE/TRUNK CARDS with 3CFT x 8 groups
	SPH-SW12 TSW	Time Switch for TSWRM for Systems with two or more IMGs
BE100788	SPH-SW12 TSW-UA	Time Switch for TSWRM for Systems with two or more IMGs
BE102081	PA-PW55-C	DC-DC POWER UNIT FOR PIM, APM, AND MISCM
BE102080	PA-PW54-C	DC-DC POWER UNIT FOR APM AND MISCM (DUAL POWER OPTION)
BE010122	PH-PW14	-48V POWER SUPPLY CIRCUIT CARD FOR TSWR SHELF
	SPH-PC20 DLKC	DATA LINK CONTROL CARD (DLKC)
BE108843	SPH-PC20B-A	DATA LINK CONTROL CARD (DLKC)
BE107137	3P PWR CA-A	Internal PWR Cable for PW55 on 8U-PIR
BE107138	3P PWR CA-B	Internal PWR Cable for PW54 on 8U-PIR
BE113336	SV95 (MIG)-RACK COVER	Cover for UNIVERGE SV8500 PIR/UNIVERGE SV8500 TSWR
BE113337	SV95 (MIG)-FAN COVER	Cover for UNIVERGE SV8500 FANU(H)/UNIVERGE SV8500 FANU(V)/UNIVERGE SV8500 TSWR
BE108346	D15 ST CA(S)-A	Cable from SV9500 EMA SUB-B(TSWR conn) to TSWR(TSWRALMA)(900mm)
BE107132	D37-D25 CA-A	Cable from SV9500 TSWR(MUX conn) to PIR0 - 15(MUX conn) for IMG0/1/2/3 (6000mm)
BE108247	D37-D25 CA-B	Cable from SV9500 TSWR(MUX conn) to Shelf (3000mm)
BE108245	MT24-D25 CA-B	Cable from Shelf to PIM's(PH-PC36: MUX conn) (6000mm)
	PA-CK14-A	PLO card in TSWR
	PH-CK16	PLO card in TSWR
	PH-CK16-A	PLO card in TSWR
	SPH-CK17 PLOA	PLO card in TSWR
	PH-CK17-A (PLO-A)	PLO card in TSWR
	PH-SW10	MUX for IMG
	PH-SW10-A	MUX for IMG

Please reach out to your Account Manager or Sales Engineer for any questions or concerns.

Sincerely,
Enterprise Product Management Team